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| **Use Case name:** Login User |
| **Participant actor instances:** User, Staff |
| **Flow of events:**  1. Firstly User writes [www.OBTS.com](http://www.OBTS.com) on browser.  2. User sees login pages and she enter user name into user name text field also  enter password into Password text field on this pages.  3. If user name, password match to information on OBTS ,User can login to the OBTS. |
| **Quality Condition:** User forgets her password, she must click forget password button. |
| **Entry Condition:** User enters the login screen. |
| **Exit Condition:** User logs out successfully. |

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| **Use Case name:** Logout |
| **Participant actor instances:** User, Staff |
| **Flow of events:**  1.User clicks “Logout” button.  2. OBTS redirect the User to Login Page. |

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| **Use Case name:** Change Password |
| **Participant actor instances:** User |
| **Flow of events:**  1.User login the system.  2. User click “Change Password” button on Account Page.  3. System show a form which is include old password field and 2 new password fields.  4. System checks the new password and give notification to user if the new password is valid. |
| **Entry Condition:**  User wants to change his/her password.  User clicks the button which name is Change Password. |
| **Exit Condition:** User changes his/her password successfully, OR  User informed by the system about his/her password has not been changed. |

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| **Use case name:** See Booking |
| **Participant actor instances:** User |
| **Flow of events:**   1. User logins the system. 2. User clicks to the See My Booking link on the top of the right side of the account page. 3. OBTS brings the see my booking page to the user. 4. User checks her booking. |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:**  User see her own booking. |
| **Quality Condition:**  User fills the login details incorrectly. |

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| **Use Case name:** Buying Ticket |
| **Participant actor instances:** User , Visitor |
| **Flow of events:**   1. Firstly User writes [www.OBTS.com](http://www.OBTS.com) on browser. 2. The system opens the page for buying ticket. She clicks “place of departure” button to select city and choses the city for taking a bus. 3. User clicks “destination” button to select city and choses the city.Also User clicks “view expedition” button and picks date of departure. 4. OBTS system opens the new page that include expedition informations.User selects a bus service. 5. The system opens the new page that include bus seat. User choses one seat and clicks “continue” button. 6. OBTS system redirect User “payment page” to buy a ticket. 7. User fills in the form with her personal informations and credit card informations. 8. User clicks “acknowledge button ” when she checked all informations. 9. OBTS system opens a new page and display a “your transaction has been successful” message in a box on this page. |
| **Quality Condition:**  User fills the login details incorrectly. User can not make a choice if *the bus is full.* |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:** User logs out successfully. |

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| **Use Case name:** Ticket |
| **Participant actor instances:** User |
| **Flow of events:**   1. User logins the system. 2. OBTS takes the request and responds by directing User to the main page. 3. When OBTS system opens a new page and display a “your transaction has been successful” message in a box on this page.User clicks account page button. 4. User clicks see ticket button and she can see ticket’s informations. |
| **Quality Condition:** User can see past ticket when she clicks ticket button on the top of the right side of the account page. |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:** User logs out successfully. |

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| **Use Case name:** Free Ticket |
| **Participant actor instances:** User |
| **Flow of events:**   1. User logins the system. 2. User clicks to the Free Ticket link on the top of the right side of the account page. 3. OBTS brings the free ticket page to the user. 4. User checks her free tickets. |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:**  User see her own free ticket. |
| **Quality Condition:**  User fills the login details incorrectly.User can not has free ticket. *Previously, User bought 10 ticket.* |

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| **Use Case name:** Use Free Ticket |
| **Participant actor instances:** User |
| **Flow of events:**   1. User logins the system. 2. User clicks to the Free Ticket link on the top of the right side of the account page. 3. OBTS brings the free ticket page to the user. 4. User checks her free tickets. If she want to use it, when she buy a ticket , she can clicks use free ticket button. 5. OBTS brings the new buy ticket for free ticket page to the user. |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:**  User see her own free ticket. |
| **Quality Condition:**  User fills the login details incorrectly.User can not has free ticket. *Previously, User bought 10 ticket.* |

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| **Use Case name:** Booking |
| **Participant actor instances:** User |
| **Flow of events:**  1. Firstly User writes [www.OBTS.com](http://www.OBTS.com) on browser.  2. User clicks “booking” button.She clicks “place of departure” button to select city and choses the city for taking a bus. 3. User clicks “destination” button to select city and choses the city.Also User clicks “view expedition” button and picks date of departure. 4. OBTS system opens the new page that include expedition informations.User selects a bus service. 5. The system opens the new page that include bus seat. User choses one seat and clicks “continue” button.  6. OBTS opens new page that include ticket informations.And she clicks “complate booking” button. 7. OBTS system opens a new page and display a “booking has been successful” message in a box on this page. |
| **Quality Condition:**  User fills the login details incorrectly. User can not make a choice if *the bus is full.* |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:** User logs out successfully. |

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| **Use Case name:** Cancel Ticket |
| **Participant actor instances:** User |
| **Flow of events:**   1. User logins the system. 2. OBTS takes the request and responds by directing User to the main page. 3. When User want to cancel buying ticket, she clicks cancel ticket button on the top of the right side of the account page of ticket page. |
| **Quality Condition:** User must cancel ticket before tree days of voyage date. |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:** User logs out successfully. |

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| **Use Case name:** View Account |
| **Participant actor instances:** User |
| **Flow of events:**   1. Firstly User writes [www.OBTS.com](http://www.OBTS.com) on browser and logins the system. 2. User can see Account Page button on the top of the right side which has free ticket button, booking or ticket buttons, change password button, edit profile button. |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:** User logs out successfully. |

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| **Use Case name:** Edit Profile |
| **Participant actor instances:** User |
| **Flow of events:**   1. Firstly User writes [www.OBTS.com](http://www.OBTS.com) on browser and logins the system. 2. User clicks to the Edit Profile button on the top of the right side of the account page. 3. User edits an edit profile form which has TC, name, surname, gender, birthday date, E-mail, telephone and she clicks the Edit button. |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:** User logs out successfully. |

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| **Use Case name:** Payment Transaction |
| **Participant actor instances:** User ,Visitor |
| **Flow of events:**   1. Firstly User writes [www.OBTS.com](http://www.OBTS.com) on browser. 2. The system opens the page for buying ticket. She clicks “place of departure” button to select city and choses the city for taking a bus. 3. User clicks “destination” button to select city and choses the city.Also User clicks “view expedition” button and picks date of departure. 4. OBTS system opens the new page that include expedition informations.User selects a bus service. 5. The system opens the new page that include bus seat. User choses one seat and clicks “continue” button. 6. OBTS system redirect User “payment page” to buy a ticket. 7. User fills in the form with her personal informations and credit card informations. 8. User clicks “acknowledge button ” when she checked all informations. 9. OBTS system opens a new page and display a “your transaction has been successful” message in a box on this page. |
| **Quality Condition:**  User fills the login details incorrectly. User can not make a choice if *the bus is full.* User fills the credit card information incorrectly. |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:** User logs out successfully. |

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| **Use Case name:** Forget Password |
| **Participant actor instances:** User, Staff |
| **Flow of events:**  1. Firstly User writes [www.OBTS.com](http://www.OBTS.com) on browser.  2. User sees login pages  3. If she forget her password, User must clicks forget password link on login page. |

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| **Use Case name:** Cancel Booking |
| **Participant actor instances:** User |
| **Flow of events:**   1. User logins the system. 2. OBTS takes the request and responds by directing User to the main page. 3. When User want to cancel booking, she clicks cancel booking button on the top of the right side of the account page of booking page. |
| **Quality Condition:** User must cancel booking before tree days of voyage date. |
| **Entry Condition:** User logins to the website. |
| **Exit Condition:** User logs out successfully. |